



User Document: Alliance Part Ordering version- 1.29 aesServer Installation Revised 08/22/2014

Prerequisites

RO Writer 1.29 or greater Internet Explorer 9 or greater Microsoft .Net 3.5 Download code provided by your Auto parts Supplier

Installation

- 1) Close the RO Writer Shop Management Software
- 2) Click the download button in the Upper Right hand corner of this window and choose Run.

Step 1

📥 Download

3) Enter the download code provided to you by your parts supplier and click next.

Step 1 of	2
Download Code	
<env>:Download Code</env>	
Cancel	Next

The default directory C:\aesServer will be displayed as the install to directory, click install and the installer will download and install all the required files for this integration.

You may get a message saying "This Program might have not installed correctly" Double Click on "This program installed correctly"

Program	Compatibility Assistant	23
his pro	gram might not have installed correct	у
this prog re compa	ram didn't install correctly, try reinstalling using s tible with this version of Windows.	ettings that
	Program: Sample Program	
	Publisher: Fabrikam	
	Location: C:\Users\user1\De\SampleProgram.	exe
Thie	stail using recommended settings	
· Trus	program installed correctly	
		Cancel
	10.10	



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Alliance Part Ordering Overview

Two new Alliance parts ordering connections have been added to Smart eCat and Smart eOrder, Bumper to Bumper and Auto Value. You are able to use Bumper to Bumper or Auto Value not both (see Supplier Setup).

Alliance Setup

Once you've selected the Auto Value/Bumper to Bumper option under Catalogs in General Options in the Configuration module, the selected catalog will appear in Smart eCat. This will be a separate installer given by Aftermarket Auto Parts Alliance.

Main Toolbar	Toolbar Settings	- Quick Launch
New R.D. Post AP Invoice New Estimates Post in Detail Parts Invoice Post in Summary Parts Estimate Show tool bar captions Custom Toolbar Buttons Process Scheduling Schedule backup database Schedule reorganize database Schedule Fatimate Clearum	▼ Show Toolbar ▼ Show Catalogs Group ▼ Show Quick Launch Group ▼ Show Delphi Group ▼ Show Delphi Group ▼ Smart eCat ▼ Epicor ▼ AllData ▼ AZ/AllData ▼ WorldPac ■ Mitchedl	✓ Configuration ✓ Inventory ✓ Accounts Receivable ✓ Accounts Payable ✓ Reporting ✓ Accounting Interface ✓ Word Processor ✓ Marketing/Followup ✓ Address Book ✓ Tire Quote ✓ Smart eOrder ✓ R.O. Writer Mobile
Critical Settings Enable multiple database configuration Enable transaction-based data processing Enable database row-level locking Allow Central Service Lookup	Mitchell Nexpart WISEConnect TurboPart ACDelco WIP from DST Motorcraft eCounter Auto Value/Bumper to B	Delphi I▼ SBQC I▼ Auto IQ I▼ TSB
Miscellaneous Automatically check out employees during End Of Day Use custom advertisement line TESTING	Include Line Code in Buyers Guide Lookups	

Supplier Setup

Your Auto Value or Bumper to Bumper supplier should be added as a supplier in the configuration module. Select Configuration>Parts>Suppliers.





There is a separate installer to use Bumper to Bumper or Auto Value Connections in Smart eCat. Once that is installed and you have an account set up and have received your login information, you will enter it in the Electronic Ordering Interfaces section. Suppliers can have more than one electronic ordering interface. Interfaces set up for this supplier will appear in the window. To add a new interface, select the <u>A</u>dd button.

Supplier Code : AV Supplier : AUT	O VALUE	Inactive for purchases Electronic Ordering Interfaces
Address : City : State : Zip : · Phone 1 : (301) · Ext : Phone 2 : () · Ext : E-Mail :	Account : Default Accounting Code : Inventory Pricing : Default Outside Purchase Pricing : Default Outside Purchase	* Primary ordering interface. This interface cannot be deleted and is the default interface. Set Coverage File Download Options Delete Edit Add
Notes		2

Select either Bumper to Bumper or Auto Value and you can optionally enter an Interface Name or keep the default. You are only able to use Bumper to Bumper or Auto Value not both.

Select Post Orders to Accounts Payable if you would like the system to prompt you to post an Accounts Payable invoice when ordering parts.

Enter the location the Alliance Catalog was installed or select Set to Default which is c:\aesServer.

Enter your Customer Number.

Select the <u>Save</u> button to save and return to the edit supplier window.

Electronic Order Type Supplier: AUTO VALUE C IAP/EZConnect C NAPA C WISEConnect C Autoi C Auto Value C Bumper to Bumper C Carroll Tire Onli AConneX C O Nexpart C CARQUEST C Turbo Part C ACDelco WIP C Motorcraft eCounter Interface Name: Electronic Ordering Aftermaket Alliance For Post Orders to Accounts Payable Location of Alliance Catalog installation: c:\aesServer Browse Set to Default Customer Number: SSSSSS	ippliers					
Supplie: AUTO VALUE IAP/EZConnect O NAPA OWISEConnect O Autoi O Auto Value O Bumper to Bumper C Carroll Tire Onli AConnex O Nexpart C CARQUEST O Turbo Part O ACDelco WIP O Motorcraft eCounter Interface Name: Electronic Ordering Aftermaket Alliance V Post Orders to Accounts Payable Location of Alliance Catalog installation: c:\aesServer Browse Set to Default Customer Number: SSSSSS	Electronic Order Type					
C IAP/EZConnect C NAPA C WISEConnect C Autoi Auto Value C Bumper to Bumper C Carroll Tire Onli AConneX C Nexpart C CARQUEST C Turbo Part C ACDelco WIP C Motorcraft eCounter Interface Name: Electronic Ordering Aftermaket Alliance Cocation of Alliance Catalog installation: c:NaesServer Browse Set to Default Customer Number:	Supplier: AUTO VALUE					
AConneX AconneX	C IAP/EZConnect C NA	PA C WISEConnect	C Autoi	Auto Value	C Bumper to Bumper	C Carroll Tire Online
Interface Name:	C AConneX 🗾 C Ne:	kpart O CARQUEST	C Turbo Part		C Motorcraft eCounter	
Electronic Ordering Aftermaket Alliance Post Orders to Accounts Payable Location of Alliance Catalog installation:	Interface Name:					
Cancel Save	c:\aesServer		Brows	e Set to	Default	
Cancel Save	Customer Number:					
Cancel Save	999995					
Cancel Save						
Cancel Save						
Cancel Save						
					Cancel	Save



If you attempt to assign Bumper to Bumper or Auto Value to another supplier, you will receive the following prompt.

C AConneX 🚺 C Nexp	art O CARQUEST O Turbo Part	C ACDelco WIP	C Motorcraft eCount	er
Interface Name:	Bumper to Bumper/Auto Value		×	
Lectronic Ordering Aftermaket A Control of Alliance Catalog ins C:\aesServer	Supplier BUMPER TO BUMPER is alread Bumper/Auto Value supplier. Do you wish to change the supplier t	ady assigned as you o AUTO VALUE?	Bumper to	
Customer Number: 999999		Yes	No	



Once you've set up your Auto Value or Bumper to Bumper supplier, the one you selected will appear in Smart eCat.





Coverage File Download Options

Automatic MCL downloads when R.O. Writer® starts. This feature is available to Smart eCat users. In the Configuration module, select Configuration>Repair Order>Catalog Options. Select whether you want to automatically download coverages, prompt you to download coverages, or never update coverages when R.O. Writer® starts.

The auto download will happen every time Epicor data is updated.

You are able to set download options for each supplier. Select the "Set Coverage File Download Options" button to set options for manual or automatic downloads.

Suppliers	and the state of the second	
Supplier AUTO VALUE	Midas Supplier	Inactive for transfers
Information Address :	Account : Default Accounting Code : Default Accounting Code : Inventory Pricing : Default Outside Purchase Pricing : Default Outside Purchase	Electronic Ordering Interfaces *Auto Value * Primary ordering interface. This interface cannot be deleted and is the default interface. Set Coverage File Download Options Delete Edit Add
		 ▼
	<u></u> anc	el <u>D</u> elete <u>A</u> dd <u>S</u> ave

Select from the following Coverage File Download Options:

Coverage File Download Options		
Coverage File Download Options The coverage file is manually created and manual The coverage file can be manually downloaded b The coverage file can be manually downloaded a	Illy imported into Smar out not automatically d and automatically dow	t eCat lownloaded nloaded
When Coverage File is Downloaded Delete the old file and replace with the new one Append any new lines to the existing file		
	Cancel	Save



<u>The coverage file is manually created and manually imported into Smart eCat</u>. When this option is selected, the coverage file cannot be automatically downloaded when R.O. Writer® starts nor can it be downloaded in Smart eCat by selecting the Download Coverages button.

<u>The coverage file can be manually downloaded</u>. When this option is selected, the coverage cannot be automatically downloaded when R.O. Writer® starts but can be downloaded in Smart eCat when selecting the Download Coverages button.

<u>The coverage file can be manually downloaded and automatically downloaded</u>. When this option is selected, the coverage file can be automatically downloaded and can be downloaded in Smart eCat when the Update Coverages button is selected.

If you've selected the second or third option, you will need to select one of two options:

Delete the old file and replace with the new one Append any new lines to the existing file

Using the Alliance Interface

Selecting the Bumper to Bumper or Auto Value icon from the Quick Launch bar or in Smart eCat displays the selected catalog.



Select the category, group, and part types then select Go >>.

Click on the category, group, or part type to re-select. You can also search by part number or part type.



Alliance Part Ordering

aesServer : Repair Order 01579	36							×
Selection Parts Parts	CRX+4-1590 1.6L	VIN	•	Part # Inquiry Part Search			G0 >>	My Basket Items Qty: 0 Sub-total: \$0
N Diakes &	Group (multiple selection)	50 » ×		Search Part Type	▼ Enter F	Part Types 💌	60 »>	Checkout
Parts Supplies Se	∃ Brakes & Wheel Bearings (8 Items)							
Parts Display	Front Brake Pads & Shoes, Rotors & Drums Front Brake Hydraulics							
Item Description Parts : 71	Front Brake Hardw are		er	Brand	Cost 🐰	List Qty	Basket 🕜	Availability 👕
F CERAMIC PADS	Rear Brake Pads & Shoes, Rotors & Drums			Parka	\$10.00	\$12.00 1		1 Bridgeview Rd. 🔽 📥
	Rear Brake Hydraulics		-	and a second	640.00	843.00		Down Out
FPREWISEWIWETPADS	Rear Brake Hardw are & Cables			Parta Alexandria	\$10.00	\$12.00 1		2 Cooper Circle 👻 🛁
F SEMI METALLIC PADS	Master Cylinder, Brake Light Switch, Pow er Bo Wheel Bearings & Seals	ost	s	Parta	\$10.00	\$12.00 1		1 Bridgeview Rd. 💌
F PREM ORGANIC PADS					\$10.00	\$12.00 1		1 Bridgeview Rd. 💌
					\$6.00	\$8.00		
F PERFORMANCE ROTOR			4.00		\$10.00	\$12.00 1		1 Bridgeview Rd. 💌
< REP > Replacement for XDE 18A1			i⊧r		\$12.00	\$14.00 1		1 Bridgeview Rd. 🗸
F PERFORMANCE ROTOR		18A107 (XDE)	7		\$10.00	\$12.00 1		1 Bridgeview Rd. 🗸
< ALT > Alternate for XDE 18A1077		18A107 (XDE)	7-a		\$12.00	\$14.00 1		1 Bridgeview Rd. 🔽
F SEMI METALLIC PADS		ZX256		WAGNER	Call for Price	1		Call for Availability
allecat								Cancel

Select the Shopping Cart button to add parts to the cart.

esServer : Repair Order 0157936		and the second s					
Selection Parts Parts Parts	ad +	<u>vn -</u>	Part # Inquiry Part Search Search Vehicle	Enter S	Gearch Text. 💌	G0 >> G0 >>	My Basket Items Qty: 2 Sub-total: \$26.00 Checkout
Parts Supplies Search							
em Description Parts : 71 C	Image	Item Number	Brand	Cost 🐰	List Qty	Basket 📀	Availability 🕎
FCERAMIC PADS		CMX373 (PBF)	Parta Master	\$10.00	\$12.00 1		1 Bridgeview Rd. 👽 📥
F PREM SEMI MET PADS		MD256 (PBF)	Parta	\$10.00	\$12.00 1		2 Cooper Circle 👿
F SEMI METALLIC PADS		MKD256S (PBF)	Parta	\$10.00	\$12.00 1		1 Bridgeview Rd. 🗸
F PREM ORGANIC PADS		D256 (PBF)	Parta	\$10.00	\$12.00 1		1 Bridgeview Rd. 🗸
F PERFORMANCE ROTOR		Core 18A1076 (XDE)		\$6.00 \$10.00	\$8.00 \$12.00 1		1 Bridgeview Rd. 🗸
< REP > Replacement for XDE 18A1076		18A1076-r (XDE)		\$12.00	\$14.00 1		1 Bridgeview Rd. 🔽
F PERFORMANCE ROTOR		18A1077 (XDE)		\$10.00	\$12.00 1		1 Bridgeview Rd. 🗸
< ALT > Alternate for XDE 18A1077		18A1077-a (XDE)		\$12.00	\$14.00 1		1 Bridgeview Rd. 🐱
F SEMI METALLIC PADS		ZX256	WAGNER	Call for Price	1		Call for Availability

Select Checkout to view the shopping cart. Select the Transfer >> button to add the parts to the Posted Parts and Labor tab in Smart eCat.



Alliance Part Ordering

	er 0157936								
Selection Parts • 1990 • Brakes	HONDA ▶ CRX ▶ 4-1590 1.6L 5 & ▶ Front Bra ▶ Brake Pad +	VIN -	Pa S Ve	art # Ing rt Search. earch hicle	uiry 	Enter Sea	rch Text.	G0≫ ▼ G0≫	My Basket Items Qty: 2 Sub-total: \$26.00 Checkout
Parts Supplies Basket	Search								
Line Part	Description		List	Cost	Qty	Freight	Total	Location	
PBF D256	F PREM ORGANIC PADS Core		\$12.00 \$8.00	\$10.00 \$6.00	1	-	\$16.00	Bridgeview Rd.	83
XDE 18A1077	F PERFORMANCE ROTOR		\$12.00	\$10.00	1		\$10.00	Bridgeview Rd.	8 🕏
allEcat							Canc	e1	Transfer >>

Posted Parts and Labor

Posted Parts and Labor

Once the parts are posted, you can view them by selecting the Posted Parts and Labor tab. You can then order the parts and post the ticket from this tab.

If you wish to delete a part from the posted parts and labor tab, click on the gray area before the part number to highlight the entire line and press the Delete key on the keyboard.

	riter						
Smart eCat	ALLDATA	TurboParts		Bumper To Bumper			
🐋 Vehicle 🛛 🚺 Se	earch:	~(Find Categories \$		Update Coverag	es	
Smart eJob	Catalog	s and Labor			Po	wered by EPIC	OR.
arts Labor Notes	s			Pos	t to Repair Order	Estimate	
PartNumber	Description	Qtv Cos	t Core Price On Orde	er 1	Technician: Sele	ct	-
Local Inven	tory			⊙ F	ost parts and lab	or to a new job:	
~					Categories: Sele	ct	-
BUMPER T	O BUMPER : Bumper		Jelete Row	<u>×</u>	Operation: Sele	ct	
n_9=2	BU	JWPER			bet parts and lab	or to an ovictin	a ich:
Order Totals P-137 45 C-0.00	T-137.45		You have selected 1 row Choose Yes to delete the	for deletion. row or No to exit.	ost parts and lab	or to an existing	g job.
► BR900292	F DISC BRAKE ROT	2 43.9			Select		
ZD1156	F CERAMIC PADS	1 43.6			dd individual par	ts and labor to i	nvoice.
	F WHEEL STUD RHT	1 3.09			Normal Street	1	1 1
610-410			Yes	No	Exit	Post	Post/Exit
610-410	F WHEEL NUT RHT	1 2.69	Yes	No	Exit	Post	Post/Exit



Answer Yes to the prompt, "You have selected 1 row for deletion. Choose Yes to delete the row or No to exit".

You can delete multiple rows by clicking on the gray area of the first part and holding down shift while clicking on the gray area of the last part if the parts are next to each other. If the parts are not next to each other, click on the gray area of the first part and hold down CTRL while clicking on the gray area of the other parts you wish to delete.

Items available to order online will have a truck icon. Clicking on the truck icon will order the part(s) online and post an accounts payable invoice if the option is set up as Prompt or Always in PO Transfer and Other Parts Options and the supplier you are ordering from is set to Post Orders to AP under Edit Suppliers.

If you did not purchase the Accounts Payable module, and the supplier is set to Post Orders to AP under Edit Suppliers, an invoice will not be posted but a confirmation number will be posted to the ticket in the invoice field. If this option is not set, no invoice number will be posted to the ticket.

👭 Smart eCat for R.O. Writer						
Smart eCat	NAPA TurboPar	rts <i>WIP</i> WIP 🚺 eCour	nter	o Bumper		
Vehide VIN Search:		Find Catego	ories 💲 🎾	Configure 🥡 l	Jpdate Coverage	s
Smart eJob 🔣 Catalog 🚊 P	osted Parts and Labor				Pow	ered by EPICOR.
Parts Labor Notes				Post to R	epair Order/E	Estimate
PartNumber De	t Accounts Pavable	o o o o o	0.01	I Taskaia	0-1	t 🔹
Local Inventory	Supplier: BU	IMPER TO BUMPER				r to a new job:
	Invoice Date: 1/	/14/2013 💌	Invoice Number:	758326		t 🔹
BUMPER TO BUMPER	urchase Order: RO	0157949	Comments:			t 👻
Order Totals	Payment Type: Ch	harge	Check No:			r to an existing job:
P-191.67 C-0.00 T-191.67	Amount: \$1	91.67	Core:	\$0.00		•
Ordered	Account IN	IVENTORY .	- Core Account	INVENTORY	•	and labor to invoice.
PC1455 F CERA			Total:	\$191.67		Post Post/Exit
Ordered			Cancel	Print	ок	
				C Append C Append C Replace Prices Core Charg Pai Lab	eaennea aeso I to predefined e predefined es: \$0.00 rts: \$383.37 wor: \$0.00	cription ed description description Total: \$383.37

Once parts have been ordered the On Order box will be checked.

When the parts are posted to the repair order, the To Order box will be unchecked and the invoice number will be posted.



Editing Part o	n R.O. #0157949
Part Number :	BR900946 Line Code : PQP 📁 To Ogder
Description :	FDISC BRAKE ROTOR
Quantity :	2.00 - Cost/Unit : \$71.99 Level : RETAIL -
Price/Unit :	\$143.99 Extended : \$287.98 Margin : 50.00%
Premium :	\$0.00 Menu I axable Stock No Fees Stock
Supplier :	BUMPER TO BUMPER + Invoice #: 758326
Department :	BRAKE 🔄 + 🗖 Warranty Warranty #
Technician :	BEAU BLACK
Fee1 :	\$0.00 Core Charge
Fee2:	\$0.00 None
Why replaced :	• +
Job :	BRK/502 BRAKE LABOR
Why returned :	× +
<u>Cancel</u> <u>D</u> el	ete C2C Price Calc Search Inv Stores Next >> OK

If you do not want to order the parts now in Smart eCat, you can still post the parts to the estimate or repair order. The parts will have the To Order box checked as seen below and the parts can be ordered using Smart eOrder, eOrder, a purchase order, accounts payable detail post, or other method.

Editing Part o	on R.O. #0157949	
Part Number :	PC1455 Lin	e Code : WAG 🔽 To O <u>r</u> der
Description :	F CERAMIC PADS	Alternate Number Smart Pricing ?
Quantity :	1.00 + Cost/Unit : \$4	7.69 Level : RETAIL
Price/Unit :	\$119.99 Extended : \$11	3.99 Margin : 60.26%
Premium :	\$0.00 Menu I iav	(able C Stock
Supplier :	BUMPER TO BUMPER	+ Invoice # : Post to AP
Department :	BRAKE	+ Warranty Warranty #
Technician :	JOHN ANDERSON	+ Declined by customer
Fee1 :	\$0.00 Core Charge	
Fee2:	\$0.00 None	
Why replaced :		▼ +
Job :	BRK/502 BRAKE LABOR	
Why returned :		<u>v</u> +
<u>Cancel</u> <u>D</u> el	lete C2C <u>Price Calc</u> Search Ir	w <u>S</u> tores <u>N</u> ext>> <u>O</u> K

Ordering Alliance Parts using Smart eOrder

Once the parts are posted to the estimate or repair order, you are also able to order the parts using Smart eOrder.

From the estimate or repair order, select the Smart eOrder icon on the Quick Launch bar.



Alliance Part Ordering

👍 R.O. Writer		
	Eile Quick Functions <u>W</u> indows <u>H</u> elp	
Catalogs 🔕		
Smart eCat	.	
	History WIP (Z) Estimates New RO New Est Express Est Parts Inv Parts Est (K) Quick Part Calculato	r Scheduler Notes Post AP Express
Catalog EPICOR	POtt Customer Phone Vehicle License	In Promised Writer Hours Status/Com
Constant		In Promised writer Prodist Status/Com
EPICOR Intervals	BORRES, GEORGE ICO. # 0137949 2011 JEET GRAND CHEROKEE	
ALLDATA	🚫 🖉 🔪 🍋 🔚 🤧 🔝 🚙 📇 💷 🐇	
AME ON	Smart Jobs Labor Part Kits History Services Checklist Fleet Print RO Print WO Send Fmail Est A	uth Scheduler Convert Finalize
AliData	Control of the second s	
AZ/AliData	Edit Customer First Name : GEORGE Vear : 2011	
WorldPac	Last Name : BURNS Make : JEET	Vehicle valid for AAIA
	Business : BURNS, GEORGE Model : GRAND CH	EROKEE Vehicle valid for Epicor
NAPA	City: CENTENNIAL Submodel: GRAND CH	L EROKEE OVERLAND Eng:EZH (T)Country:UC
PROLINK	State : CO Zip : 80015- Tran :	
nevport, Nexpart	HOME : (303) - Ext: Mileage In :	Mileage Out :
ACDelco	CELL: (303) - Ext: VIN:	ried/Unit.
Connect	FAX: (303) - Ext: COLR:	
Motorcraft	ALT (303) - EXt PHUD: ALT (303) - Ext 3-	
eCounter	Email:	
ACDelco WIP	Email2 : Email3 :	
Turke Banka		
TurboParts		
Bumper to		Parts Labor Total
Bumper		767.34 140.00 907.34
		95.39
Quick Launch 🔕	2.00 BR900950 FDISC BRAKE ROTOR	263.98
Tra Quata	T 1.00 PC1455 F CERAMIC PADS	119.99
Smart eOrder		
V 🖳		
eOrder		
Address Book		
Reporting		
	Service Requests Parts/Labor Calculations Notes	Other Information Reference
T Q Configuration		

The parts will be automatically queried for availability.

							Post to Repair Order/Estimate
PartNumb	er Description	Qt	y Cost	Core	Price	On Order	Technician: Select
Local Im	entory						Post parts and labor to a new job:
>						_	Categories: Select
	R TO BUMPER : Bumper	ŮМ	PER			2	Operation: Select
Order Totals							Post parts and labor to an existing job:
P-179.67 C-0	00 T-179.67	2	CE 00	0	121.00		Select
AMI 2 F	ave Available: 8	2	05.55	U	131.33		C Add individual parts and labor to invoice.
PC1455	F CERAMIC PADS	1	47.69	0	119.99		Exit Post Post/Exi
AWI20	avs Available: 1						Do not update prices
							Labor Options
							Use predefined description Append to predefined description
							Replace predefined description
							Prices-
							Core Charges: \$0.00 Total: \$383.97 Parts: \$383.97 Labor: \$0.00

To order the parts, select the Truck Icon. You can optionally enter an Order Message or select OK.



)	

If you had selected the option under Edit Supplier to Post Orders to Accounts Payable, you would then be prompted to post the invoice. Select OK.

Supplier: Invoice Date:	BUMPER TO BUMPER	Invoice Number:	758327	
^o urchase Order:	R0157949	Comments:		
Payment Type:	Charge	Check No:		
Amount:	\$179.67	Core	\$0.00	
Account	INVENTORY	Core Account	INVENTORY	
		Total:	\$179.67	
		Cancel	Print Of	ĸ

Select the Post and Exit button in Smart eOrder to post and exit.

Editing Part o	n R.O. #0157949
Part Number :	BR900950 Line Code : PQP To Order
Description :	F DISC BRAKE ROTOR
Quantity :	2.00 - Cost/Unit : \$65.99 Level : RETAIL 💌
Price/Unit :	\$131.99 Extended : \$263.98 Margin : 50.00%
Premium :	\$0.00 Menu I axable Stock
Supplier :	BUMPER TO BUMPER + (Invoice # : 758327
Department :	BRAKE + Warranty Warranty #
Technician :	JOHN ANDERSON + Declined by customer
Fee1 :	\$0.00 Core Charge
Fee2:	\$0.00 None
Why replaced :	• +
Job :	BRK/502 BRAKE LABOR
Why returned :	▼ +
<u>Cancel</u> <u>D</u> el	ete C2C Price Calc Search Inv Stores Mext>>> OK

The To Order box will be unchecked and grayed out and the invoice number will be posted.